

Portfolio No.: 5704-00

Subject: Utilities



IBEKO Services

The easy way to time saving settlement

Many influencing factors play a big role for the generation of a utility statement. They determine the quality of statements massively and influence the satisfaction of tenants at the end as well.

Within IBEKO Service PROMOS takes over operative activities of service charge settlements and works in the customers' SAP® directly without any media disruptions. From the agreement on master data and the data transfer with meter reading company for heating, to the audit and accounting activities through to the print and shipping of statements – the level of service can be configured individually by the customer's wishes.

Due to the standardised exchange forms we act meter reading service independently and this way portfolio-widely. As a result our customers as well as their tenant get a uniform utility statement. Beyond that, if wished, we print and deliver the settlements, which you perform in your customer communication with your tenant and property owner regularly, irregularly or once.



IBEKO SERVICES

Your Benefit

Reduction of effort: With IBEKO Services you save previous communication with involved meter reading service providers for data exchange.

Fasten-up of processes: The generation of utilities statements is expedited significantly with IBEKO Services. Additionally you get opportunities to compromise additional payment demands much faster.

Cost savings: You save investments in printing, mailing and their processes.

Integrated operating cost settlements: As a result you get a utilities statement view which is portfolio-wide and independent of meter reading service providers.

Details

You get a summary of our offered functions:

IBEKO 1 = processing of consumption-dependent utilities

- coordination, controlling and data exchange with meter reading service providers
- IBEKO Check / IBEKO Check 1+
- integration of results in the SAP® system
- entering of heating cost statements in the system

IBEKO 2 = processing of all utilities

- IBEKO 1
- IBEKO Check 2
- accounting of non-consumption dependent utilities
- with or without take-over of statement examination and assignment
- individual inspection per customer / stock / organisation form / ...

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Our hotline for questions:

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