

Press release

Growth in the PROMOS data centre – migration of KoWo IT systems successfully completed

- **KoWo application landscape integrated into the PROMOS data centre**
- **All existing documents transferred and archived**
- **KoWo lays the foundations for digitisation**

Berlin, 19 June 2018 – PROMOS consult, the software specialist for the real estate industry, has transferred the SAP® ERP environment of Kommunale Wohnungsgesellschaft mbH Erfurt (KoWo) to the PROMOS data centre. This means that over 3,000 live SAP® users are now supported in the PROMOS data centre operation. In addition to transferring and archiving the existing documents, the company has additionally transferred the old tradesmen's interface, together with all existing orders and service entries, to the easysquare tradesmen portal including a credit note procedure.

Volker Schulz, CIO of PROMOS consult in the area of service, support and data centre operation, comments: "The project provides further evidence of our expertise in the field of system migrations. We have successfully merged 15 system interfaces as well as transferring, optimising and expanding existing systems." Thomas Brösicke, Head of IT/Innovation Management at KoWo, adds: "PROMOS has turned out to be the ideal partner for us for the further development and operation of our SAP® ERP system. A key role in allowing the transition to run so smoothly was played by the great flexibility of the PROMOS consultants, who tackled and solved unforeseen problems in an innovative and solution-oriented manner."

PROMOS operates its operating systems with cutting-edge databases and in this way guarantees adherence to the agreed service level agreements. The data storage is implemented within the German legal jurisdiction and is thus subject to the strict application of German data protection laws. The standard of PROMOS quality management is demonstrated each year by its certification in accordance with IDW PS 951 Type 2. The additional SAP Partner Center of Expertise (PCoE) certification shows that PROMOS also offers support and maintenance in line with the fixed SAP criteria, thus increasing the quality of its support. "KoWo has a tailored server infrastructure at its disposal with systems that are always state-of-the-art and meet the current legal standards for security and data protection," continues Mr Schulz.

The transition also allowed the company to develop and introduce additional innovative solutions, particularly in the area of mobile processes, as well as to improve communications with tenants and business partners. "The technological foundations for our digitisation measures have been laid. We will, for example, be expanding our range of services with a tenant app, while at the same time simplifying business processes. Time-consuming data transfers and interface configurations will thus become a thing of the past. This increases efficiency, cuts costs and improves customer support," says Mr Brösicke, describing the various advantages.



Kommunale Wohnungsgesellschaft mbH is the largest housing company in Erfurt. The city of Erfurt holds 100 percent of its shares. In the free state of Thuringia, the company has around 14,000 rental units, making it one of the most significant lessors of housing there. Alongside social commitment and social responsibility, the housing company places particular value on efficient processes, which it is achieving by simplifying and automating work processes and with the aid of a powerful IT system.

PROMOS consult

PROMOS consult was founded in 1998 in Berlin and, with approximately 180 employees, is now among the largest IT companies specialising in real estate. PROMOS consult is an SAP system house and provides consultation, solution development and implementation and training, as well as a full portfolio of IT services and its own data centre. With easysquare, PROMOS provides a forward-looking cloud platform, which simplifies real-estate business processes through online portals and apps for property managers, tenants, potential tenants and service providers.

The subsidiary PROMOS.FS Facility Services GmbH in Dortmund provides specific solutions that improve the quality of the operating costs statement and make creating correspondence easier – regardless of the meter reading service provider and across the entire portfolio.

Press contact:

PROMOS consult
Projektmanagement, Organisation und Service GmbH
Julia Franz
Rungestraße 19
10179 Berlin
Tel. 030/ 24 31 17 246
Fax 030/ 24 31 17 729
E-mail redaktion@openpromos.com
www.openpromos.com